



WEBSITE PRIVACY NOTICE –

JUNE 2026

Scott Anson Painters and Decorators Ltd are committed to protecting and respecting your privacy.

This policy explains when and why we collect personal information about people who visit our website, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

We are responsible for making decisions about how your personal information is processed. If you do not agree with our policies or practices, please do not continue viewing our site.

WHO ARE WE?

Scott Anson Painters and Decorators Ltd is a painting and decorating company with over 30 years' experience painting and decorating in both commercial and private sectors across the UK.

HOW DO WE COLLECT INFORMATION FROM YOU?

When you use our website, we may collect and obtain personal information if you interact with our site such as completing the contact form, we then use this information to respond to enquiries or to send administrative information to you as a response.

WHAT TYPE OF INFORMATION IS COLLECTED FROM YOU?

The personal information we collect may include your name, email address, contact telephone number as well as information which is non-identifiable to you regarding what pages of our site are accessed and when.

HOW IS YOUR INFORMATION USED?

We may use your information to:

- Contact you regarding a query raised or send information directly related to an order submitted by the contact form.
- Send any communications which you have requested that may be of interest to you.
- Process a job application.

WHO WILL HAVE ACCESS TO YOUR INFORMATION?

We will not sell or rent your information to third parties, nor will we share your information with third parties for marketing purposes.

Third party service providers working on our behalf: we may pass your information on to our third-party service providers, subcontractors and other associated organisations for the purpose of completing tasks and providing services to you on our behalf.



We have contracts in place with our third parties, designed to help safeguard your personal information.

HOW LONG IS YOUR INFORMATION STORED FOR?

We review retention periods for personal information on a regular basis. We will only hold your information on our system for as long as necessary for the relevant activity or for as long as set out in any contract you have with us. When we have no ongoing legitimate business need to process your personal information, we delete such information.

COOKIES

Like many other websites, Scott Anson Painters and Decorators Ltd.'s website is set to accept 'cookies' by default. A cookie is a small text file that is downloaded onto a computer or smartphone for example, when a user accesses a website. It allows the website to recognise that user's device and store some information about the user's preferences or past actions.

USE OF COOKIES

They collect statistical data about your browsing actions and patterns but do not identify you as an individual. For example, we use cookies to store your country's preference. This helps us to improve our website and deliver a better, more personalised service. It is possible to switch off cookies by altering the settings in your browser, however, turning cookies off may result in a loss of functionality when using our website.

GOOGLE ANALYTICS

We may share your information with Google Analytics to track and analyse the use of the service. To opt out of being tracked by Google Analytics visit <http://tools.google.com/dlpage/gaoptout>. For more information on the privacy practice of Google, please visit Google Privacy & Terms page.

GOOGLE MAPS

These are Google Maps third party cookies which are unique identifiers to allow traffic analysis to Google Maps. Google Maps uses GPS, wi-fi, or phone towers to estimate your location. GPS is roughly 20 meters accurate, while wi-fi and phone towers improve accuracy when GPS signals are weak i.e. when indoors. This data helps Google Maps provide directions, though, it is not always precise.

When we use third party service providers, we only use the necessary personal information to deliver the service – we have a contract in place that requires them to keep what information is shared, secure which they cannot use for their own marketing purposes, unless you have requested us to do so, or, we are required to do so by law. For example, by court order or for the purpose of prevention of fraud or other crimes. As part of a sale of some or all of our business, or as part of a business restructuring or reorganisation, we may transfer your personal information to a third party such as Google Maps.



We may also have to share or transfer your information if; we're under legal duty, to comply with any legal obligation or to enforce or apply our terms of use to protect our rights, property or safety of our clients, customers or supporters. We, however, aim to ensure that your privacy rights continue to be protected throughout.

SECURITY PRECAUTIONS – PROTECTING THE LOSS, MISUSE OR ALTERATION OF YOUR INFORMATION

We have implemented appropriate and reasonable technical and organisational security measures designed to protect the security of any personal information we process. However, nonsensitive details such as your email address are transmitted normally over the internet and this can never be 100% guaranteed to be secure. Once we receive your information, we make our best effort to ensure its security once on our systems. As a result, although we strive to protect your personal information, you do so at your own risk.

LINKS TO OTHER WEBSITES

Our website contains links to other websites run by other businesses/organisations – this privacy policy applies only to our website, so we encourage you to read the privacy statements included on websites visited from ours. We cannot be responsible for the privacy policies and practices of other sites, even if you access them from our website.

COLLECTING INFORMATION FROM MINORS

We do not knowingly collect, solicit data from, or market to children under the age of 18. By interacting with our site, you are confirming that you are at least 18 or that you are the parent/carer of a minor and consent to their use on our site.

HOW YOU CAN ACCESS/UPDATE YOUR INFORMATION

You have the right to request a copy of any information we hold about you so that you can ensure its accuracy.

You can do this by;

- Sending an email to contact@scottansonpainters.uk
- Calling us on 0114 283 5990
- Writing to us at: Scott Anson Painters and Decorators Ltd, 11-13 Birley Moor Crescent, Birley, Sheffield, S12 3AS

We will consider and act upon any request in accordance with applicable data protection laws.

RIGHT TO ERASURE

Visitors/users can have all personal data held by us erased - where there is no legitimate reason for us to maintain that record. This includes where GDPR is super-ceded by other laws governing the personal details obtained.

If you wish to request the removal/disposal of any personal data records kept by us, please provide as much detail as possible so we can identify the information held about you.

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UPDATES ON THIS POLICY

We may update this privacy notice from time to time. We update this policy as necessary to stay compliant with relevant laws. We encourage you to review this policy frequently to be informed of how we are protecting your information. All updated versions will indicate as such in the footer.

CONTACT REGARDING THIS POLICY

If you have any questions or comments about this privacy notice and its contents, you may;

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- Call us on 0114 283 5990
- Write to us at: Scott Anson Painters and Decorators Ltd, 11-13 Birley Moor Crescent, Birley, Sheffield, S12 3AS